Basic Tech Troubleshooting

Reboot/Restart

- Reboot/Restart your computer (turn your machine completely off)
- Turn printers, projectors, etc, off and then back on again. Some devices require power to be unplugged to completely reset
- Some devices you have to hold down the power button for several seconds to power off

Check Cables

- Unplug and plug in all cables, including power

Password Troubleshooting Tips

- 8 Characters
- Uppercase
- Lowercase
- Number
- Special Character
- Cannot be one of the last 7 passwords you have used
- You will not be able to change your passwords from home
- **Change your password before you leave for summer break**

Instructions for Changing Passwords

- Log into a wired Windows computer. Wait until the desktop loads
  - Press "Control, Alt, Delete" on your keyboard
  - Select "Change a Password"

OR

- Go to: http://techbytes.conwayschools.org/district-account-information.html
- Click "Reset District Password"